
Contents

Note

This manual contains vital information for the proper installation and operation of your cooling tower. Carefully read the manual before installation or operation of the tower and follow all instructions. Save this manual for future reference.

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The following defined terms are used throughout this manual to bring attention to the presence of hazards of various risk levels, or to important information concerning the life of the product.

Warning

Indicates presence of a hazard which can cause severe personal injury, death or substantial property damage if ignored.

Caution

Indicates presence of a hazard which will or can cause personal injury or property damage if ignored.

Note

Indicates special instructions on installation, operation or maintenance which are important but not related to personal injury hazards.

Preparation

The Marley NCWD cooling tower purchased for this installation represents the current state of the art in crossflow, induced draft hybrid cooling tower design. Thermally and operationally, it is the most efficient cooling tower of its class.

These instructions—as well as those offered separately on motors, fans, Geareducers®, couplings, drive shafts, float valves, etc.—are intended to assure that the tower serves you properly for the maximum possible time. Since product warrantability may well depend upon your actions, please read these instructions thoroughly prior to operation.

If you have questions about the operation and/or maintenance of this tower, and you don't find the answers in this manual, please contact your Marley sales representative. When writing for information, or when ordering parts, please mention tower serial number shown on the nameplate located on the access door.

Safety First

The location and orientation of the cooling tower can affect the safety of those responsible for installing, operating or maintaining the tower. However, since SPX Cooling Technologies does not determine the location or orientation of the tower, we cannot be responsible for addressing those safety issues that are affected by the tower's location or orientation.

Warning

The following safety issues should be considered by those responsible for designing the tower installation.

- ***access to and from the fan deck***
- ***access to and from maintenance access doors***
- ***the possible need for ladders (either portable or permanent) to gain access to the fan deck or maintenance access doors***
- ***the possible need for handrails around the fan deck***
- ***the possible need for external access platforms***
- ***potential access problems due to obstructions surrounding the tower***
- ***lockout of mechanical equipment***
- ***the possible need for safety cages around ladders***
- ***the need to avoid exposing maintenance personnel to the potentially unsafe environment inside the tower.***

Preparation

Those are only some of the safety issues that may arise in the design process. SPX strongly recommends that you consult a safety engineer to be sure that all safety considerations have been addressed.

Several options are available that may assist you in addressing some of these personnel safety concerns, including:

- a handrail system around the perimeter of the fan deck with either one or two ladders for access to the deck
- ladder extensions (used where the base of the tower is elevated)
- safety cages for fan deck ladders
- external lube lines
- fan cylinder extensions
- flow control/balancing valves
- access door platform
- motor located outside the tower
- external motor access platform

Tower Location

Space available around the tower should be as generous as possible to promote ease of maintenance—and to permit freedom of airflow into and through the tower. If you have questions about the adequacy of the available space and the intended configuration of the tower, please contact your Marley sales representative for guidance.

Prepare a stable, level support foundation for the tower, utilizing weight, wind load, and dimensional information appearing on appropriate Marley submittal drawings. Supports must be level to insure proper operation of the tower.

⚠ Warning

The cooling tower must be located at such distance and direction to avoid the possibility of contaminated tower discharge air being drawn into building fresh air intake ducts. The purchaser should obtain the services of a Licensed Professional Engineer or Registered Architect to certify that the location of the tower is in compliance with applicable air pollution, fire, and clean air codes.

Receiving and Hoisting

Tower Shipment

Unless otherwise specified, NCWD towers ship by truck (on flat bed trailers), which lets you receive, hoist, and install the tower in one continuous operation. Single-cell towers ship on one truck. Multicell towers, depending on their size, may require more than one truck.

Responsibility for the condition of the tower upon its arrival belongs to the trucker—as does the coordination of multiple shipments, if required.

Receiving Tower

Prior to unloading the tower from the delivering carrier, inspect the shipment for evidence of damage in transit. If damage is apparent, note the freight bill accordingly. This will support your future recovery claim.

Find and remove the installation instruction drawings and bills of material located in a plastic container in the cold water basin. This information should be kept for future reference and maintenance purposes.

Hoisting Tower

The NCWD tower consists of two modules per cell. The upper module includes hoisting clips at the top of the module. The hoisting clips on the lower module are located near the bottom on the sides of the cold water basin.

Caution

NCWD upper and lower modules must be hoisted and set separately. Do not preassemble modules prior to hoisting.

A **Hoisting-Installation** label which has hoisting dimensional information is located on the side casing near the tower centerline. Remove tower from the carrier and hoist into place according to the instructions on the label.

Warning

Hoisting clips are provided for ease of unloading and positioning tower. For overhead lifts or where additional safety is required, safety slings should also be placed under the tower. Under no circumstances should you combine the top and bottom modules of modular models and attempt to hoist them at the same time by utilizing the hoisting clips alone!

Installation

Tower Installation

Note

These installation instructions are intended to help you prepare before your tower arrives. If discrepancies exist between these instructions and those shipped with the tower, the instructions shipped with the tower will govern.

1. Prior to placement of the tower, confirm that the supporting platform is level, and that the anchor bolt holes are correctly located in accordance with Marley drawings.
2. Place the bottom module on your prepared supports, aligning anchor bolt holes with those in your supporting steel. Make sure that the orientation agrees with your intended piping arrangement. Attach tower to supporting steel with four $\frac{5}{8}$ " (16 mm) diameter bolts and flat washers (by others). Position flat washers between the bolt head and the tower basin flange.
3. Before setting top module in place on bottom module, clean any debris from the underside of the top module fill, skid and beams and from the top of the bottom module and remove shipping cover from bottom of top module—replace fasteners at side of module to prevent leaks. Place top module on the top peripheral bearing surface (factory-installed gasket) of bottom module, aligning mating holes as it is set in place. (Make sure that the orientation of the top module agrees with your intended piping arrangement. Sections are 180° reversible with respect to each other.) Attach top module to bottom module with fasteners provided—according to **“NC Field Installation Manual”** Assembly Instructions.

If tower purchased is one fan cell only, ignore steps 4 through 8.

4. If collection basins are to be equalized by the use of Marley standard flumes, unbolt the coverplate from the basin of the cell just installed. The coverplate is located in the center of the basin side.
5. Unbolt temporary coverplate from the basin of the 2nd cell and set 2nd cell (or bottom module of 2nd cell) in place. Align anchor bolt holes and flume openings in basin sides.
6. Install flume according to Field Installation Manual instructions.

Note

It is important that the cells be firmly anchored before the flume is attached to the 2nd cell.

Installation

7. Repeat steps 2 and 3 for 2nd top section.
8. Repeat steps 4 through 7 for any remaining cells.
9. Attach your cold water supply piping to the cold water basin outlet connection in accordance with drawing instructions, utilizing gaskets provided.

⚠ Caution

Do not support your pipe from the tower or outlet connection – support it externally.

Normally, one of the following three outlet arrangements is provided:

Side suction connection: This is a factory-installed, galvanized pipe nipple, extending horizontally from the side of the cold water basin. It is both beveled for welding—and grooved for a mechanical coupling. If a weld connection is used, it is recommended that the weld area be protected against corrosion. Cold galvanizing is suggested, applied according to the manufacturer’s instructions.

Bottom outlet connection: This is a factory-installed, circular opening in the cold water basin floor of one or more cells. An appropriately-sized circular opening has been drilled to accept a 125# ANSI B16.1 flat-face flange connection.

Side outlet sump connection: Unless otherwise specified, sumps are manufactured of heavy duty FRP (fiber-reinforced polyester) construction. Because of their size, they are attached upside down in the basin to prevent damage in shipment. They must be inserted into the square opening prepared in the floor of the cold water basin of one or more cells—sealed against leakage, and attached by machine bolts, according to the installation drawing included. An appropriately-sized circular opening in the vertical face of the sump has been drilled to accept a 125# ANSI B16.1 flat-face flange connection.

10. Attach makeup water supply piping to appropriately-sized float valve connection located in cold water basin side wall. Install the drain and overflow according to the “**NC Field Installation Manual**” Assembly Instructions. If you wish to pipe overflow and drain water to a remote discharge point, make those connections at this time also.
11. Attach your warm water return piping to the inlet connections of the tower. **The NCWD tower is equipped with a bottom inlet connection:** An appropriately sized hole and bolt circle—one per cell—is provided in the floor of the cold water basin.



Installation

Bolt circle is designed to accept a standard 125# flat-face flange.

Note

Fasteners and components provided by others that are to be attached to the tower must be compatible with the cooling tower materials – i.e. fasteners in a stainless steel cold water basin must be stainless steel.

⚠ Caution

Except for the horizontal components of top-mounted piping, and as prescribed on Marley drawings, do not support your pipe from the tower or inlet connection – support it externally.

12. Wire motor in accordance with wiring diagram.

⚠ Warning

For maintenance/safety purposes, SPX recommends a lockout type disconnect switch for all mechanical equipment. In addition to a disconnect switch, the motor should be wired to main power supply through short circuit protection, and a magnetic starter with overload protection.

Motor Wiring

Wire motor leads as shown on the motor nameplate matching the supply voltage. Do not deviate from the motor nameplate wiring.

Either of following symbols may be shown on the motor nameplate – Δ, ΔΔ, Y, or YY. These symbols represent how the motor is constructed on the inside and in no way have anything to do with a Delta or Wye electrical distribution system serving the motor.

When using a starter:

- Set motor overload protection to 110% of motor nameplate amps. This setting allows the fan motor to operate during cooler weather. During cooler weather it is common for the motor to draw 6 to 10% higher than nameplate amps. High amps are common during tower commissioning when the tower is dry and the ambient air temperature is cool.
- Do not start the motor more than **six** times per hour. Short cycling the tower will cause fuses, breakers or O.L.s to operate and will decrease motor life.

Installation

When using a *two-speed* starter:

- Motor rotation must be the same at slow speed and high speed.
- Single winding motor requires a starter with a shorting contactor.
- Two-winding motor requires a starter with out a shorting contactor.
- All two-speed starters must have a 20 second time delay relay when switching from high speed to low speed.
- Do not start the motor more than **six** times per hour (each low speed start and each high speed start count as one start).

When using a VFD:

Before beginning, ensure that the motor is rated for “Inverter Duty” per NEMA MG-1, part 31.

Note

- Set the VFD solid state overload protection to 119% of motor nameplate amps and set “maximum current parameter” in the VFD to motor nameplate amps. “Maximum current parameter” will reduce fan speed and limit amp draw to nameplate amps during cold weather operation. If furnished with a mechanical O.L. set this at 110% over motor nameplate amps.
- Motor rotation must be the same in both VFD mode and By-pass mode.
- If cable distance between the VFD and motor is greater than 100 feet a DV/DT output filter is recommended to avoid damage to the motor. 100 feet distance is based on our field experience, the VFD manufacture may state different distances and distance does vary depending on the VFD manufacture.
- Program the VFD for variable torque output. Flux vector and constant torque modes may damage the gearbox.
- Do not start and stop the motor using the safety switch at the motor. If the drive is being commanded to run and the load side is cycled ON and OFF with the safety switch this may damage the VFD.

Using a VFD in cooling applications has advantages over traditional single or two speed motor control. A VFD can reduce the cost of electrical energy being used and provide better temperature control. In addition, it reduces the mechanical and electrical stress on the motor and mechanical equipment. Electrical savings can be large during periods of low ambient temperature when the cooling requirement can be satisfied at reduced speeds. To benefit from these advantages, it is important that the drive be installed correctly.

Installation

Marley supplies VFD and VFD controls specifically designed for our cooling products. If you have purchased a Marley VFD and/or controls package, please follow the instructions in the User Manual for that system. Most VFD problems can be avoided by purchasing the Marley drive system. If you are installing a VFD other than the Marley drive, please refer to that drives installation manual.

⚠ Warning

Improper use of a VFD may cause damage to equipment or personal injury. Failure to correctly install the VFD drive will automatically void all warranties associated with the motor and any equipment that is either electrically or mechanically (directly) attached to the VFD drive system. The length of this warranty avoidance will be contingent on properly installing the VFD system and repairing any damage that may have occurred during its operation. SPX Cooling Technologies does not assume responsibility for any technical support or damages for problems associate with non-Marley brand VFD systems.

⚠ Warning

Changing the operational fan speed from the factory settings could cause the fan to operate in an unstable region which may result in damage to the equipment and possible injury.

Mechanical Equipment:

⚠ Warning

Always shut off electrical power to the tower fan motor prior to performing any maintenance on the tower. Any electrical switches should be locked out and tagged out to prevent others from turning the power back on.

1. Check oil level in accordance with the Geareducer User Manual for the Geareducer. (Although the Geareducer was filled to the proper level at the factory, tipping during shipment and hoisting may have caused some loss of oil.) If oil is required, fill Geareducer to the proper level with approved lubricant. (See Geareducer User Manual) Check oil level at the Geareducer or dipstick (standpipe located on fan deck, if so equipped) to confirm that the proper level is indicated.
2. Install top fan ring and fan guard according to the installation drawing shipped with the tower. Models with extended velocity-recovery cylinders do not have fan guards.

Installation

⚠ Warning

Improper installation of the fan cylinder and fan guard will destroy the structural integrity of the fan guard. Failure of the fan guard could allow operating or maintenance personnel to fall into the rotating fan.

3. Spin the fan manually to assure that all fan blades properly clear the inside of the fan cylinder. Observe the action of the coupling (or drive shaft couplings) to be sure that the motor and Geareducer are properly aligned. If necessary, correct the alignment in accordance with the included manual.

⚠ Caution

It is essential that the fan cylinder and fan guard be installed in accordance with the Field Installation Manual shipped with the tower. Do not force the fan cylinder out of round.

4. Momentarily bump (energize) the motor and observe rotation of the fan. The fan should rotate in a counterclockwise direction when viewed from below. If rotation is backwards, shut off the fan and reverse two of the three primary leads supplying power to the motor.

⚠ Caution

If tower is equipped with a two-speed motor, check for proper rotation at both speeds. Check also to see that starter is equipped with a 20 second time delay which prevents direct switching from high speed to low speed. If the fan is intended to be reversed for deicing purposes, make sure that the starter is equipped with a 2 minute time delay between changes of direction. These delays will prevent abnormal stress from being applied to the mechanical equipment and the electrical circuit components.

5. Run the motor and observe the operation of the mechanical equipment. Operation should be stable, and there should be no evidence of oil leakage.

Note

If the water supply system is not being operated—or if there is no heat load on the system—motor amps read at this time may indicate an apparent overload of as much as 10–20%. This is because of the increased density of unheated air flowing through the fan. Determination of an accurate motor load should await the application of the design heat load.

Installation

⚠ Warning

Tower Start-Up

Among other sources, outbreaks of Legionnaires' Disease have reportedly been traced to cooling towers. Maintenance and water treatment procedures that prevent amplification and dissemination of Legionella and other airborne bacteria should be formulated and implemented BEFORE systems are operated and continued regularly thereafter to avoid the risk of sickness or death.

Water System:

1. New installations should be cleaned and treated with biocides by a water treatment expert before startup.
2. Remove any and all accumulated debris from tower. Pay particular attention to inside areas of cold water basin, hot water basins, louvers and drift eliminators. Make sure that cold water suction screens are clear and properly installed.
3. Fill the water system to an approximate depth of 8". This is the recommended operating water level. Adjust the float valve so that it is 75% open at that level. Continue filling the system until the water reaches a level approximately 1/8" below the lip of the overflow.

Note

If tower is equipped with a standard side-suction connection, vent accumulated air from the top of the suction hood by removing one or both tap screws provided at that location. Replace these tap screws when venting is complete. (On certain models, the top of the suction hood for 14" diameter side suction is 1 1/4" above the top of the overflow. In those situations, it is necessary to block the overflow and continue filling the basin to the level where the aforementioned tap screws are submerged before venting.)

4. Completely open all hot water valves. Start your pump(s) and observe system operation. Since the water system external to the tower will have been filled only to the level achieved in the cold water basin, a certain amount of "pump-down" of the basin water level will occur before water completes the circuit and begins to fall from the fill. The amount of initial pump-down may be insufficient to cause the float valve to open. However, you can check its operation by pressing down on the operating lever to which the stem of the float valve is attached.

Installation

Some trial and error adjustment of the float valve may be required to balance the makeup water with tower operation. Ideally, the float valve setting will be such that no water is wasted through the overflow at pump shutdown. However, the water level after pump start-up **must** be deep enough to assure positive pump suction.

The coils of the NCWD tower are equipped with an automatic vent system located in the upper corner of the coil, above the water outlet, to release the air inside the coil. The vent system assures complete and rapid filling of the coil and prevents water from escaping.

5. Each basin should have from 3" to 5 1/2" water depth, with uniform depth from basin to basin. Contact your Marley sales representative if you are considering a permanent change in circulating water flow rate that would prevent operation within these limits.
6. Continue pump operation for about 15 minutes, after which it is recommended that the water system be drained, flushed, and refilled.
7. While operating the condensing water pump(s) and prior to operating the cooling tower fan, execute one of the two alternative biocidal treatment programs described in the following:
 - Resume treatment with the biocide which had been used prior to shutdown. Utilize the services of the water treatment supplier. Maintain the maximum recommended biocide residual (for the specific biocide) for a sufficient period of time (residual and time will vary with the biocide) to bring the system under good biological control.
 - or**
 - Treat the system with sodium hypochlorite to a level of 4 to 5 mg/L free chlorine residual at a pH of 7.0 to 7.6. The chlorine residual must be held at 4 to 5 mg/L for six hours, measurable with standard commercial water test kits.

If the cooling tower has been in operation and then shut down for a duration of time and not drained, perform one of the two previous biocidal treatment programs directly to the cooling water storage vessel (cooling tower sump, drain down tank, etc.) without circulating stagnant water over the cooling tower fill or operating the cooling tower fan.

After biocidal pretreatment has been successfully completed, cooling water may be circulated over the tower fill with the fan off.

When biocidal treatment has been maintained at a satisfactory level for at least six hours, the fan may be turned on and the system returned to service. Resume the standard water treatment program, including biocidal treatment.

Installation

Tower Operation

General:

The cold water temperature obtained from an operating cooling tower will vary with the following influences:

1. **Heat load:** With the fan in full operation, if the heat load increases, the cold water temperature will rise. If the heat load reduces, the cold water temperature will reduce.

Note that the number of degrees (“range”) through which the tower cools the water is established by the system heat load and the amount of water being circulated, in accordance with the following formula:

$$\text{Range} - ^\circ\text{F} = \frac{\text{Heat Load (Btu/hr)}}{\text{GPM} \times 500}$$

The cooling tower establishes only the cold water temperature attainable under any operating circumstance.

2. **Air wet-bulb temperature:** Cold water temperature will also vary with the wet-bulb temperature of the air entering the louvered faces of the tower. Reduced wet-bulb temperatures will result in colder water temperatures. However, the cold water temperature will not vary to the same extent as the wet-bulb. For example, a 20°F reduction in wet-bulb may result in only a 15°F reduction in cold water temperature.
3. **Water flow rate:** Increasing the water flow rate (GPM) will cause a slight elevation in cold water temperature, while reducing the water flow rate will cause the cold water temperature to decrease slightly. However, at a given heat load (see formula above), water flow reductions also cause an increase in the incoming hot water temperature. Use care to prevent the hot water from exceeding 125°F, in order to prevent damage to the tower components.
4. **Air flow rate:** Reducing air flow through the tower causes the cold water temperature to rise. This is the approved method by which to control leaving water temperature.

If your tower is equipped with a single-speed motor, the motor may be shut off when the water temperature becomes too cold. This will cause the water temperature to rise. When the water temperature then becomes too warm for your process, the motor can be restarted.



Operation

⚠ Caution

When operating in this mode care must be taken not to exceed a total acceleration time of 30 seconds per hour.

- 5. Coil Damper Position:** Cold water temperature, water conservation, and plume abatement will vary with the position of the coil inlet dampers. The dampers are manually actuated via a vertical control rod at the inlet face of the lower section of the cooling tower. Closing the dampers will result in colder water temperatures, greater water consumption and less plume abatement. Opening the dampers will result in warmer water temperatures, lower water consumption and more plume abatement.
- 6. Fan cycling limits:** From a dead stop, determine the number of seconds it takes the fan to arrive at full speed. Divide this number into 30 to determine the allowable number of starts per hour. Considering the normal fan and motor sizes utilized on NCWD Class towers, anticipate that approximately 4 to 5 starts per hour are allowable.

If your tower is equipped with a two-speed motor, you will enjoy greater opportunity for temperature control. When the water temperature becomes too cold, switching the fan to half-speed will cause the cold water temperature to rise—stabilizing at a temperature a few degrees higher than before. With a further reduction in water temperature, the fan may be cycled alternately from half-speed to off—subject to the same constraint of 30 seconds of allowable acceleration time per hour as outlined above.

If your tower consists of two or more cells, cycling of motors may be shared between cells, increasing your steps of operation accordingly.

Multicell towers equipped with two-speed motors will maximize energy savings and minimize sound levels if fans are staged so that all fans are brought up to low speed before any fan goes to high speed.

For greater insight on cold water temperature control, please read “**Cooling Tower Energy and its Management**”, Technical Report #H-001-A, available on our website.

Operation

Wintertime Operation:

The Marley fill system used in NCWD cooling towers has air entrance louvers that are molded as an integral part of the fill. This feature makes these towers very forgiving of cold weather operation, even at the low temperature and reduced load conditions encountered in free cooling and other low temperature applications. Nevertheless, during operation in subfreezing weather the opportunity exists for ice to form in the colder regions of the tower.

Note

Slushy, transitory ice forms routinely in the colder regions of the fill of low temperature towers, and is visible through the tower louvers. Such ice normally has no adverse effect on tower operation, but its appearance should be a signal to the operator to undertake ice control procedures.

It is the operator's responsibility to prevent the formation of destructive (hard) ice on the cooling tower fill. Certain guidelines should be followed:

1. Do not allow the tower's leaving water temperature to drop below a minimum allowable level—say 36°F to 40°F. If such low temperature operation is necessary or beneficial to your process, establish the minimum allowable level as follows:

During the coldest days of the first winter of operation, observe whether any ice is forming on the louver face, particularly near the bottom part of the louver face. If hard ice is present on the louvers, you must increase the allowable cold water temperature. If the coldest possible water is beneficial to your process, ice of a mushy consistency can be tolerated—but routine periodic observation is advisable.

Caution

If the minimum allowable cold water temperature is established at or near minimum heat load, it should be safe for all operating conditions.

Having established the minimum allowable cold water temperature, maintaining that temperature can be accomplished by fan manipulation, as outlined in **Item 4** under **Tower Operation**. However, in towers of more than one cell, where fans are manipulated sequentially, please realize that the water temperature will be significantly lower in the cell or cells operating at the highest fan speed than the net cold water



Operation

temperature produced by the entire tower would indicate. Wintertime operation of multicell towers at low cold water temperature levels requires that the operator be especially watchful.

2. As cold air enters the louvers, it causes the water flowing over the fill to be drawn inward toward the center of the tower. Thus, under fan operation, the louvers and lower periphery of the tower structure remain partly dry, seeing only random splashing from within the tower—plus normal atmospheric moisture from the entering air. Such lightly wetted areas are most subject to freezing.

Therefore, if excessive ice forms on the louvers, stop the fan for a few minutes. With the fan off, the water flow will increase in the vicinity of the louvers and reduce the ice buildup.

3. Under extended extreme cold conditions, it may be necessary to operate the fan in reverse. This forces warm air out through the louvers, melting any accumulated ice—adequate heat load must be available. Reversal may be at either full or half speed; however, we recommend reversal at half speed. Reverse operation of the fan should be used sparingly and should only be used to control ice, **not** to prevent it. Reverse fan operation should not need to exceed 1 or 2 minutes. Monitoring is required to determine the time required to melt accumulated ice.

Warning

Reverse operation of fans for prolonged periods during subfreezing weather can cause severe damage to fans and fan cylinders. Ice can accumulate inside fan cylinders at fan blade plane of rotation and fan blade tips will eventually strike this ring of ice, damaging the fan blades or cylinder. Ice can also accumulate on fan blades and be thrown off, damaging fan cylinder or blades. Allow a minimum of 10 minute delay between reverse operation and forward operation during subfreezing weather to permit ice to dissipate from fan blades and fan cylinders. See Fan Drive Caution note on page 11 for fan speed change and reversing precautions.

4. With no heat load on the circulating water, icing cannot be controlled effectively by air control during freezing weather. **Towers must not be operated with reduced water rate and/or no heat load during freezing weather.** If the circulating water system cannot be shut down, water returning from the process should be made to bypass the tower. If a bypass is used, **all** water must be bypassed without modulation.



Operation

If the water bypass is directly into the tower's cold water basin, its design must be approved by SPX Cooling Technologies.

Intermittent Wintertime Operation:

If periods of shutdown (nights, weekends, etc.) occur during freezing weather, measures must be taken to prevent the water in the cold water basin—and all exposed pipework—from freezing. Several methods are used to combat this, including automatic basin heater systems available from Marley.

The plume abatement coils on the Marley NCWD tower are equipped with continuous drain down piping located in the lower corner of the coil opposite the water inlet. The water in the coil will drain through the distribution basin. This prevents the need to manually drain the coils during tower shut down.

⚠ Caution

Unless some means of freeze prevention is incorporated into your system, the tower basin and exposed pipework should be drained at the beginning of each wintertime shutdown period.

⚠ Warning

If tower basin is drained, verify that all basin heaters have been shut off either by automatic cutoff or disconnect switch.

It is recommended that you discuss your freeze prevention options with your local Marley sales representative.

Water Treatment and Blowdown

Maintaining Water Quality:

The steel used in NCWD towers has been galvanized with a heavy zinc coating averaging 2.0 mils in thickness. The NCWD stainless steel option is even more corrosion resistant than galvanized steel in certain environments. Other materials used (PVC fill, drift eliminators, and louvers, aluminum fans, cast iron Geareducer, etc.) are selected to offer maximum service life in a “normal” cooling tower environment, defined as follows:



Operation

Circulating water with a pH between 6.5 and 8; a chloride content (as NaCl) below 500 ppm; a sulfate content (SO₄) below 250 ppm; total alkalinity (as CaCO₃) below 500 ppm; calcium hardness (as CaCO₃) above 50 ppm; a maximum inlet water temperature not to exceed 125°F; no significant contamination with unusual chemicals or foreign substances; and adequate water treatment to minimize scaling.

- Startup Conditions: The water conditions during the initial tower operation are crucial in preventing premature corrosion of galvanized steel (white rust). For at least the first eight weeks of operation, pH should be controlled between 6.5 and 8.0 with hardness and alkalinity levels between 100 and 300 ppm (expressed as CaCO₃).
- Chlorine (if used) shall be added intermittently, with a free residual not to exceed 1 ppm—maintained for short periods. Excessive chlorine levels may deteriorate sealants and other materials of construction.
- An atmosphere surrounding the tower no worse than “moderate industrial”, where rainfall and fog are no more than slightly acid, and they do not contain significant chlorides or hydrogen sulfide (H₂S).
- Many proprietary chemicals exist for control of scale, corrosion, and biological growth and should be used prudently. Also, combinations of chemicals may cause reactions which reduce treatment effectiveness, and certain chemicals such as surfactants, biodispersants and antifoams may increase drift rate.

Note

Unless you purchased a stainless steel NCWD, the structure of your NCWD tower consists primarily of galvanized steel, therefore your water treatment program must be compatible with zinc. In working with your water treatment supplier, it is important that you recognize the potential effects on zinc of the specific treatment program you choose. In addition, unless you selected the stainless steel coil option, the NCWD tower you purchased is equipped with copper tube coils. Make sure your water treatment program is compatible with copper.

Maintenance

Cooling Tower Cleaning:

⚠ Warning

Any evaporative-type cooling tower must be thoroughly cleaned on a regular basis to minimize the growth of bacteria, including Legionella Pneumophila, to avoid the risk of sickness or death. Service personnel must wear proper personal protective equipment during decontamination. Do NOT attempt any service unless the fan motor is locked out.

Operators of evaporative cooling equipment, such as water cooling towers, should follow maintenance programs which will reduce to an absolute minimum the opportunity for bacteriological contamination. Public Health Service officials have recommended that “good housekeeping” procedures be followed, such as: regular inspections for concentrations of dirt, scale, and algae; periodic flushing and cleaning; and the following of a complete water treatment program including biocidal treatment.

The visual inspection should take place at least once a week during the operating season. The periodic flushing and cleaning should be done before and after each cooling season, but in any event at least twice a year. The louvers, drift eliminators, and easily accessible fill surfaces should be flushed by use of a moderate-pressure water nozzle, being careful not to cause physical damage. A reliable water treatment program should be installed and maintained. Filtration devices may be employed to reduce the suspended solids concentrations, thus increasing the effectiveness of the water treatment program. See Tower Startup instructions on page 12.

Blowdown:

A cooling tower cools water by continuously causing a portion of it to evaporate. Although the water lost by evaporation is replenished by the makeup system, it exits the tower as pure water—leaving behind its burden of dissolved solids to concentrate in the remaining water. Given no means of control, this increasing concentration of contaminants can reach a very high level.

In order to achieve water quality which is acceptable to the cooling tower (as well as the remainder of your circulating water system), the selected water treatment company must work from a relatively constant level of concentrations. This stabilization of contaminant concentrations is usually accomplished by blowdown, which is the constant discharge of a portion of the circulating water to waste. As a rule, acceptable levels on which to base a treatment schedule will be in the range of 2-4 concentrations.



Maintenance

The following table shows the minimum amount of blowdown (percent of flow) required to maintain different concentrations with various cooling ranges*:

Cooling Range	Number of Concentrations						
	1.5X	2.0X	2.5X	3.0X	4.0X	5.0X	6.0X
5° F	.78	.38	.25	.18	.11	.08	.06
10° F	1.58	.78	.51	.38	.25	.18	.14
15° F	2.38	1.18	.78	.58	.38	.28	.22
20° F	3.18	1.58	1.05	.78	.51	.38	.30
25° F	3.98	1.98	1.32	.98	.64	.48	.38
Multipliers are based on drift of 0.02% of the circulating water rate.							

* Range = Difference between hot water temperature coming to tower and cold water temperature leaving tower.

EXAMPLE: 700 GPM circulating rate, 18°F cooling range. To maintain 4 concentrations, the required blowdown is 0.458% or .00458 times 700 GPM, which is 3.2 GPM.

If tower is operated at 4 concentrations, circulating water will contain four times as much dissolved solid as the makeup water, assuming none of the solids form scale or are otherwise removed from the system.

Note

When water treatment chemicals are added, they should not be introduced into the circulating water system via the cold water basin of the cooling tower. Water velocities are lowest at that point, which results in inadequate mixing.

Schedule of Tower Maintenance

Some maintenance procedures may require maintenance personnel to enter the tower. Each cased face of the tower has a door for access to the interior of the tower. The NC8301 and NC8302 have a 30" wide by 33" high door. All other models have a 30" wide by 48" high door.

The optional fan deck ladder is designed and intended solely for personnel to gain access to the fan deck. The fan deck ladder should not be used to enter or exit the access doors located on the cased face of the tower unless the optional access door platform is provided.

Maintenance

⚠ Warning

The purchaser or owner is responsible for providing a safe method for entering or exiting the access door. Use of the fan deck ladder to enter or exit the access doors may result in a fall.

Included with this instruction packet are separate Manuals on each major operating component of the tower, and it is recommended that you read them thoroughly. Where discrepancies may exist, the separate Service Manuals will take precedence.

The following is recommended as a minimum routine of scheduled maintenance:

⚠ Warning

Always shut off electrical power to the tower fan motor prior to performing any inspections that may involve physical contact with the mechanical or electrical equipment in or on the tower. Lock out and tag out any electrical switches to prevent others from turning the power back on. Service personnel must wear proper personal protective clothing and equipment.

Weekly: Inspect for bacterial growth and general operation conditions. Bacterial growth should be reported to your water treatment expert for immediate attention.

Monthly (Weekly at start up): Observe, touch, and listen to the tower. Become accustomed to its normal appearance, sound, and level of vibration. Abnormal aspects relating to the rotating equipment should be considered reason to shut down the tower until the problem can be located and corrected. Observe operation of the motor, coupling (or drive shaft), Geareducer and fan. Become familiar with the normal operating temperature of the motor, as well as the sight and sound of all components as a whole.

Check for Geareducer oil leaks. Check the Geareducer as well as any optional oil lines to external oil dipstick/sight glass.

Inspect louvers, drift eliminators and basin trash screens and remove any debris or scale which may have accumulated. Replace any damaged or worn out components. Use of high-pressure water may damage the eliminator and louver material.



Maintenance

Observe operation of the float valve. Depress the operating lever to make sure that the valve is operating freely. Inspect the suction screen for plugging. Remove any debris that may have accumulated.

Check for any buildup of silt on the floor of the cold water basin. Mentally make note of the amount, if any, so future inspections will enable you to determine the rate at which it is forming.

Semi-Annually: Check Geareducer oil level. Shut down the unit and allow 5 minutes for the oil level to stabilize. Add oil if required.

Check that coil drain pipe does not have any obstructions, allowing water to flow freely into the hot water basin. Coil drain is located at bottom of coil opposite the water inlet.

⚠ Caution

If coil is not draining properly, severe damage to coil could result during freezing temperatures.

Clean and disinfect cooling tower with biocides. Systems with biofouling, high general bacterial counts, or positive cultures of legionella may require additional cleaning. Refer to “**Cooling Tower Cleaning**” section—page 20. Consult your water treatment expert as to prudent biological evaluation testing.

Note

Geareducer models used on NCWD cooling towers are designed for 5-year oil change intervals. To maintain five-year change intervals, use only oil designed specifically for these Geareducers. If, after five years, turbine-type mineral oil is used, the oil must be changed semi-annually. Refer to the Geareducer Manual for oil recommendations and further instructions.

Annually: Inspect the tower thoroughly, making maximum use of instructions given in the separate service manuals. Check structural bolted connections and tighten as required. Make preventive maintenance repairs as necessary.

Relubricate motor according to the manufacturer’s instructions. See instructions on page 26 for towers with the motor located outside the plenum option.

Check to see that all bolts are tight in the fan and mechanical equipment region, including the fan cylinder and fan guard. Refer to Component User Manuals for torque values.

Every 5 Years: Change Geareducer oil. Refer to the Geareducer User Manual for instructions.

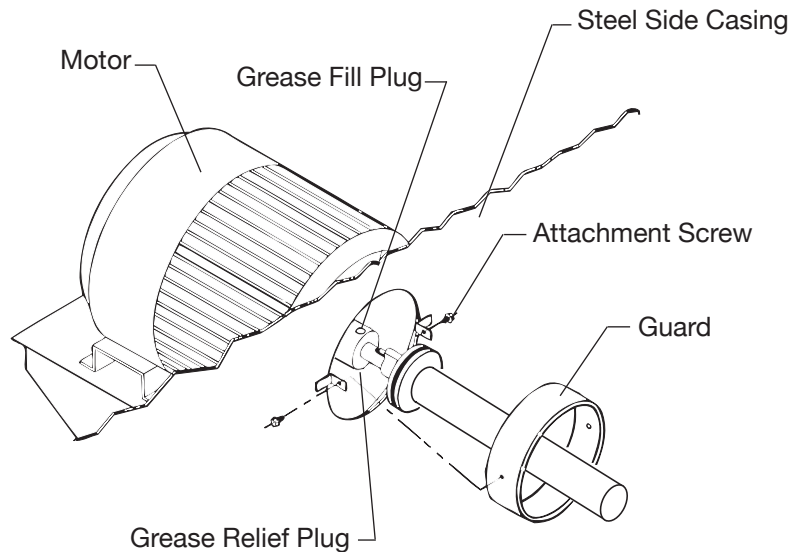
Maintenance

Motor Relubrication Instructions

Motor located outside plenum option

Warning

Open and lock out disconnect switch to make certain motor cannot be started.



1. Remove guard as shown. Opposite end motor bearing is accessible from outside the tower.
2. Remove grease fill and relief plugs at both shaft extension end and opposite end bearings and remove hardened grease, using clean wire.
3. Insert grease fittings in grease fill openings and add grease until grease is forced out through relief openings.
4. Replace fill plugs and operate mechanical equipment 30 minutes to one hour to purge excess grease at grease relief opening.
5. Reinstall grease relief plugs and reinstall guard.
6. Resume normal tower operation.

Seasonal Shutdown Instructions

When the system is to be shut down for an extended period of time, it is recommended that the entire system (cooling tower, system piping, heat exchangers, etc.) be drained. Leave the basin drains open.



Maintenance

During shutdown, clean the tower (see Warning, page 20) and make any necessary repairs. Pay particular attention to mechanical equipment supports and coupling (or drive shafts).

Following each year's shutdown and cleaning, inspect the tower's metal surfaces for evidence of the need to apply a protective coating. Do not misinterpret grime—and transient rust from the piping system—as a need to have the tower painted. If relatively bright metal can be exposed by cleaning, consider that the galvanizing has remained effective. Unless there is evidence of a generalized failure of the galvanizing, localized touch-up should be all that is required.

Note

To the extent that the galvanizing (zinc coating) still exists, paint will not adhere to it readily. Contact the manufacturer of the coating you intend to use for instructions.

Tower framework: Check structural bolted connections and tighten as required.

Fans: Check fan assembly bolting and tighten as required. Use torque values prescribed in the Fan User Manual.

Fans shaft bearings: If equipped, lubricate fan shaft bearings at close of each operating season—see page 23.

Electric motors: Clean and lubricate motor at close of each operating season (refer to motor manufacturer's recommendations.) Check motor anchor bolts and tighten as required. See Page 24 for towers with motor located outside the plenum option.

⚠ Caution

Do not start motor before determining that there will be no interference with free rotation of the fan drive.

The motor should be operated for three hours at least once a month. This serves to dry out windings and re-lubricate bearing surfaces (refer to Marley “**Electric Motor User Manual**” Manual 92-1475).

At start of new operating season, make sure bearings are adequately lubricated before returning motor to service.

Prolonged Shutdown

If shutdown period is longer than seasonal, contact your Marley sales representative for additional information.

Maintenance

SPX Cooling Technologies Services

Our interest in your NCWD cooling tower does not end with the sale. Having conceived, designed, and manufactured the most reliable and longest-lasting cooling tower of its class, we want to make sure that you gain the maximum possible benefit from its purchase.

Therefore, the following services are available which are intended to: assure the maximum possible service life under your operating conditions; tailor the operating characteristics to your specific needs; and maintain consistently optimum thermal performance capability. They are available by contacting your Marley sales representative.

Replacement parts: A complete stock of parts and components is maintained at one or more of the various Marley plants. In cases of emergency, they can normally be shipped within 24 hours—by air freight if necessary. However, you would obviously benefit from anticipating your need in advance, thus avoiding the cost of special handling.

Be sure to mention your tower serial number (from the tower nameplate) when ordering parts.

Periodic maintenance: You may wish to contract with SPX for regularly scheduled visits—for the purpose of inspecting and reporting your tower's condition—to make recommendations intended to prevent emergencies—and to perform maintenance considered outside the norm.

This service is not intended to replace the important function performed by your maintenance staff. Their attention assures the tower's routine operating performance, and is invaluable. However, we recognize the unusual manner in which a cooling tower performs its function—as well as the unique forces which act upon it—may be considerations which occasionally require the services of an expert technician.

Maintenance Schedule

Maintenance Service	Monthly	Semi-annually	Seasonal Startup or Annually
Inspect General Condition and Operation	x		x
Observe Operation of:			
Mechanical—motor, fan and drive mechanism	x		x
Makeup valve (if equipped)	x		x
Inspect for unusual noise or vibration	x		x
Inspect and Clean:			
Air inlet	x		x
PVC drift eliminators	x		x
Distribution basin, nozzles and collection basin	x		x
Fan motor exterior	x		x
Check:			
Collection water basin level	x		x
Blowdown—adjust as required	x		x
Gearreducer Drive:			
Check for loose fasteners including oil drain plug			x
Check for / repair oil leaks	x		x
Check oil level	x		x
Change oil		R	
Make sure vent is open		x	x
Check driveshaft or coupling alignment			x
Check for loose driveshaft or coupling fasteners			x
Check driveshaft or coupling bushings or flex element for unusual wear		x	x
Lube lines (if equipped):			
Check for oil leaks in hoses or fittings	x	R	x
Fan:			
Check and tighten blade and hub fasteners			x
Check fan blade pitch and tip clearance			x
Check fan cylinder for loose fasteners			x
Motor:			
Lubricate (grease as required)			R
Check mounting bolts for tightness			x
Operate at least	3 hours a month	3 hours a month	3 hours a month
Basin Heater (if equipped):			
Check for proper operation of temp/low water level sensor			x
Inspect/clean buildup of contaminant from sensor		x	x
Structure:			
Inspect/tighten all fasteners		x	x
Inspect and touch up all metal surfaces			x

R — Refer to Component User Manual

Note: It is recommended at least weekly, that the general operation and condition be observed. Pay attention to any changes in sound or vibration that may signify a need for closer inspection.

Troubleshooting

Trouble	Cause	Remedy
Motor Will Not Start	Power not available at motor terminals	<ul style="list-style-type: none"> • Check power at starter. Correct any bad connections between the control apparatus and the motor. • Check starter contacts and control circuit. Reset overloads, close contacts, reset tripped switches or replace failed control switches. • If power is not on all leads at starter, make sure overload and short circuit devices are in proper condition.
	Wrong connections	Check motor and control connections against wiring diagrams.
	Low voltage	Check nameplate voltage against power supply. Check voltage at motor terminals.
	Open circuit in motor winding	Check stator windings for open circuits.
	Motor or fan drive stuck	Disconnect motor from load and check motor and Geareducer for cause of problem.
Unusual Motor Noise	Rotor defective	Look for broken bars or rings.
	Motor running single-phase	Stop motor and attempt to start it. Motor will not start if single-phased. Check wiring, controls, and motor.
	Motor leads connected incorrectly	Check motor connections against wiring diagram on motor.
	Bad bearings	Check lubrication. Replace bad bearings.
	Electrical unbalance	Check voltages and currents of all three lines. Correct if required.
	Air gap not uniform	Check and correct bracket fits or bearing.
	Rotor unbalance	Rebalance.
Motor Runs Hot	Cooling fan hitting end bell guard	Reinstall or replace fan.
	Wrong voltage or unbalanced voltage	Check voltage and current of all three lines against nameplate values.
	Overload	Check fan blade pitch. See Fan Service Manual. Check for drag in fan drive train as from damaged bearings.
	Wrong motor RPM	Check nameplate against power supply. Check RPM of motor and gear ratio.
	Bearings overgreased	Remove grease reliefs. Run motor up to speed to purge excessive grease.
	Wrong lubricant in bearings	Change to proper lubricant. See motor manufacturer's instructions.
	One phase open	Stop motor and attempt to start it. Motor will not start if single-phased. Check wiring, controls, and motor.
	Poor ventilation	Clean motor and check ventilation openings. Allow ample ventilation around motor.
	Winding fault	Check with Ohmmeter.
	Bent motor shaft	Straighten or replace shaft.
Motor Does Not Come Up To Speed	Insufficient grease	Remove plugs and regrease bearings.
	Too frequent starting or speed changes	Limit cumulative acceleration time to a total of 30 seconds/hr. Set on/off or speed change set points farther apart. Consider installing a Marley VFD drive for fine temperature control.
	Deterioration of grease, or foreign material in grease	Flush bearings and relubricate.
	Bearings damaged	Replace bearings.
	Voltage too low at motor terminals because of line drop	Check transformer and setting of taps. Use higher voltage on transformer terminals or reduce loads. Increase wire size or reduce inertia.
Wrong Rotation (Motor)	Broken Rotor bars	Look for cracks near the rings. A new rotor may be required. Have motor service person check motor.
	Wrong sequence of phases	Switch any two of the three motor leads.

Troubleshooting

Trouble	Cause	Remedy
Geareducer Noise	Geareducer bearings	If new, see if noise disappears after one week of operation. Drain, flush, and refill Geareducer. See Geareducer Service Manual. If still noisy, replace.
	Gears	Correct tooth engagement. Replace badly worn gears. Replace gears with broken or damaged teeth.
Unusual Fan Drive Vibration	Loose bolts and cap screws	Tighten all bolts and cap screws on all mechanical equipment and supports.
	Unbalanced drive shaft or worn couplings	Make sure motor and Geareducer shafts are in proper alignment and "match marks" properly matched. Repair or replace worn couplings. Rebalance drive shaft by adding or removing weights from balancing cap screws. See Drive Shaft Service Manual.
	Fan	Make certain all blades are as far from center of fan as safety devices permit. All blades must be pitched the same. See Fan Service Manual. Clean off deposit build-up on blades.
	Worn Geareducer bearings	Check fan and pinion shaft endplay. Replace bearings as necessary.
	Unbalanced motor	Disconnect load and operate motor. If motor still vibrates, rebalance rotor.
	Bent Geareducer shaft	Check fan and pinion shaft with dial indicator. Replace if necessary.
Fan Noise	Blade rubbing inside of fan cylinder	Adjust cylinder to provide blade tip clearance.
	Loose bolts in blade clamps	Check and tighten if necessary.
Scale or foreign substance in circulating water system	Insufficient blowdown	See "Water Treatment" section of this manual
	Water treatment deficiency	Consult competent water treating specialist. See "Water Treatment" section of this manual
Cold Water Temperature Too Warm (See "Tower Operation")	Entering wet bulb temp. is above design	Check to see if local heat sources are affecting tower. See if surrounding structures are causing recirculation of tower discharge air. Discuss remedy with Marley representative.
	Design wet bulb temp. was too low	May have to increase tower size. Discuss remedy with Marley representative.
	Actual process load greater than design	May have to increase tower size. Discuss remedy with Marley representative.
	Overpumping	Reduce water flow rate over tower to design conditions.
	Tower starved for air	Check motor current and voltage to be sure of correct contract horsepower. Re-pitch fan blades if necessary. Clean louvers, fill and eliminators. Check to see if nearby structures or enclosing walls are obstructing normal airflow to tower. Discuss remedy with Marley representative.
Excessive Drift Exiting Tower	Distribution basins overflowing	Reduce water flow rate over tower to design conditions. Be sure hot water basin nozzles are in place and not plugged.
	Faulty drift elimination	Check to see that integral fill, louvers, and eliminators are clean, free of debris, and installed correctly. If drift eliminators are separate from fill, make sure they are correctly installed in place. Clean if necessary. Replace damaged or worn out components.

Additional Information

Increased load requirements: NCWD towers are designed so that cells of either equal or unequal capacity can be added in the future. This allows you to compensate for the load increases that normally occur with the replacement or addition of production equipment—and still retain continuity with respect to your cooling tower system.

Tower rebuilding: SPX Cooling Technologies routinely rebuilds and upgrades cooling towers of all materials and manufacture. If your tower ever reaches the limit of its service life, we recommend that you investigate the cost of rebuilding before you routinely order a new replacement tower.

Each NCWD tower includes a document package containing general orientation drawings, “**NC Field Installation Manual**” Assembly Instructions, and tower component manuals. **These documents contain important information relating to safe installation and operation of the cooling tower.** Field installation is always required for fan guards, piping inlets and piping outlets. Some optional accessories, such as valves, handrails, ladders and safety cages may also require field installation. If installation details are not covered in the “**NC Field Installation Manual**” a separate installation drawing or manual for each purchased option is included in the document package along with bills of material. If you have purchased an option and can’t find the appropriate installation drawing, contact your local Marley sales representative before proceeding.

In addition to these specific documents, SPX publishes numerous technical reports including more detailed information on a variety of cooling tower operation and service topics. Your Marley sales representative will be happy to give you copies of these reports at no charge.

For complete parts and service assistance, contact the Marley sales representative in your area. If you need help locating the office nearest you, please phone 913 664 7400 or check the internet at spxcooling.com.

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